

1	BEFORE THE ARIZONA CORPORATION COMMISSION	
2 3 4 5 6 7 8	BOB STUMP Chairman GARY PIERCE Commissioner BRENDA BURNS Commissioner BOB BURNS Commissioner SUSAN BITTER SMITH Commissioner IN THE MATTER OF THE APPLICATION OF INTELLICALL OPERATOR SERVICES INC. D/B/A ILD FOR APPROVAL OF TRANSFER OF CUSTOMERS TO	Arizona Corporation Commission DOCKETED DEC 1 8 2014 DOGRETED BY DOCKET NOS. T-02623A-14-0356 T-20766A-14-0356 DECISION NO74855
10 11	WIMACTEL, INC.	ORDER
12	}	
13)	
14 15	Open Meeting December 11 and 12, 2014 Phoenix, Arizona	
16	BY THE COMMISSION:	
17	FINDINGS OF FACT	
18	1. On September 30, 2014, ILD Cor	poration and its regulatory subsidiary, Intellicall
19	Operator Services ("IOS"), and WiMacTel, Inc. ("WiMacTel") (together, "Applicants"), filed a joint
20	application requesting approval from the Arizona	Corporation Commission ("Commission") of the
21	transfer of IOS's aggregator operator services and postpaid calling card service customers in Arizona	
22	to WiMacTel.	
23	2. In addition, the Applicants seek ap	pproval of a waiver of the Commission's direct
24	customer notice and the published notice requirement in affected counties as directed in Arizon	
25	Administrative Code ("A.A.C.") R14-2-1107, and any other necessary approvals.	
26	3. In support of this filing, Applicants pr	ovide the following information:
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Introduction

4. ILD Corporation and WiMacTel entered into an Asset Purchase Agreement ("Agreement") on June 16, 2014, whereby WiMacTel will obtain IOS's aggregator service and postpaid calling card customers in the State of Arizona. The planned implementation date of the transfer is December 13, 2014, subject to all regulatory approvals. IOS will continue to offer conference calling related services within Arizona and is not requesting to cancel any of it Certificate of Convenience and Necessity ("CC&N") authority in this application.

Description of the Applicants

- A. ILD Corporation and it regulatory subsidiary Intellical Operator Services, Inc.
- 5. ILD Corporation is an alternate operator service, institutional, resell interexchange telecommunication service provider organized under the laws of the State of Delaware on December 31, 1996. Its principal office is located in Ponte Vedra Beach, Florida. IOS was authorized to provide intrastate reseller interexchange telecommunication services, operator service provider telecommunications services in Decision No. 59583, dated March 26, 1996, and reseller local exchange telecommunications services in Decision No. 62277, dated February 1, 2000. IOS is certified, registered or otherwise authorized to provide alternate or aggregator operator services in 50 states and Puerto Rico.

B. WiMacTel, Inc.

6. WiMacTel was incorporated under the laws of the State of Delaware on May 4, 2010. Its principal office is located in Omaha, Nebraska. WiMacTel was authorized to provide intrastate reseller interexchange telecommunication services, operator service provider telecommunications services in Decision No. 73782, dated March 21, 2013, and payphone provider service in Decision No. 73832, dated September 6, 2012. WiMacTel is authorized to provide interexchange, alternate and/or aggregator operator services and competitive local services in 48 states.

The Proposed Transaction

7. The Applicants state that under the terms of the Asset Purchase Agreement, WiMacTel will acquire from ILD all of IOS's aggregator service contracts and postpaid calling card customers in the State of Arizona along with customer related data, databases, and customer records needed to

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all customers affected by this transaction pursuant to IOS's existing tariffs until the instant this

3 Application is granted by the Commission.

Description of Transfer of Customers

8. WiMacTel will assume all managerial, technical and financial responsibilities in connection with the operation of the aggregator operator services and postpaid calling card services to be provided to the affected IOS customers in Arizona. Upon approval, WiMacTel will revise its tariffs to incorporate the rates, terms and conditions of services currently provided to IOS customers. IOS's customers affected by this transaction will continue to receive the same services from WiMacTel under the current rates, terms and conditions they receive from IOS. This transaction is being made in an almost seamless fashion that will cause no changes in customers' rates, terms and conditions of service and will be made at no charge to customers as they transition to WiMacTel.

support the provision of these services. IOS will continue to provide telecommunications services to

9. Written notice of the proposed asset transfer has been provided to IOS customers via First Class United States mail beginning on or about May 22, 2014 pursuant to Section 64.1120(e), Verification of Orders for Telecommunications Services, as amended, of Federal Communications Commission ("FCC") rules.¹ A copy of the Customer Notification is provided in Exhibit 1 of the Application. WiMacTel will post and brand all services per the Commission requirements for customer owned payphone service as listed in Exhibit 2 of the Application.

Staff Analysis

Request for Waivers of A.A.C. R14-2-1107(A)(2) and (B)

10. The Applicants request that the Commission waive the customer notice section of A.A.C. R14-2-1107(A)(2) and the publication requirement specified in A.A.C. R14-2-1107(B). The Applicants state, as noted above, customers are receiving direct notice of the change in service provider as required by the FCC. Because the customers will continue to receive service, a second notice of a change of service provider will be confusing to customers and in this instance should not be required.

^{1 47} C.F.R. §64.1120(e). In the Matter of 2000 Biennial Review - Review of Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers; Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996; Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket Nos. 00-251, 94-129 First Report and Order in CC Docket No. 00-257 and Fourth Report and Order in CC Docket No. 94-129, FCC 01-156 (rel. May 15, 2001).

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To clarify, services will not be discontinued to any customer because IOS'S former customers will be served by WiMacTel. Following the transfer, IOS will continue to offer conference calling related services in Arizona.

11. Staff believes that a waiver of A.A.C. R14-2-1107(A)(2) and (B) is appropriate in this application as service to IOS's customers will not be abandoned or discontinued and IOS'S customers will continue to receive service under the same rates, terms and conditions.

Complaints and Compliance

12. The Consumer Services Section of the Utilities Division reports that from January 1, 2011 to October 15, 2014, there have been no complaints, inquiries, or opinions filed about either company. According to the Corporations Division, both IOS and WiMacTel are in good standing. Both IOS and WiMacTel have filed their respective 2013 Utilities Annual Reports. The Compliance Section of the Utilities Division reports both IOS and WiMacTel are in compliance.

Staff Recommendations

- 13. Staff recommends approval of the application of IOS and WiMacTel for WiMacTel to acquire IOS'S aggregator operator services and postpaid calling card service customers in Arizona.
 - 14. Staff further recommends that approval be conditioned on the following:
 - a. The Applicants provide written notice to Docket Control within thirty (30) days following completion of the transfer of customers from IOS to WiMacTel; and
 - WiMacTel file tariff revisions to its existing tariffs to incorporate the rates, terms and conditions of services currently provided to IOS customers.
- 15. Staff believes the Commission's Slamming and Discontinuance Rules all apply to this transaction. However, based on the above, Staff recommends the following:
 - a. A waiver of A.A.C. R14-2-1107(A)(2), which governs a telecommunications company's verification that all affected customers have been notified of the proposed discontinuance of service and that all affected customers will have access to an alternative interexchange service provider; and

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Docket Nos. T-02623A-14-0356 T-20766A-14-0356

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1	IT IS FURTHER ORDERED that within thirty (30) days following the completion of the
2	transfer of customers, Intellicall Operator Services and WiMacTel, Inc. shall inform the Commission
3	by filing an affidavit with Docket Control that customer transfer related activities are completed.
4	IT IS FURTHER ORDERED that WiMacTel, Inc. file an updated tariff, within thirty (30)
5	days of the effective date of a Decision in this matter, to incorporate the rates, terms and conditions
6	of service that were included in the Intellicall Operator Services tariff.
7	IT IS FURTHER ORDERED that this Decision shall become effective immediately.
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9	BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION
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11	CHAIRMAN COMMISSIONER
12	CHAIRMAN
13	BIRDA -
14	COMMISSIONER COMMISSIONER COMMISSIONER
15	COMMISSIONER COMMISSIONER
16	IN WITNESS WHEREOF, I, JODI JERICH, Executive
17	Director of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this
18	Commission to be affixed at the Capitol, in the City of Phoenix, this 18 day of 200m be 2014.
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20	Fodi & Seriel
21	JODIJERICH
22	EXECUTIVE DIRECTOR
23	DISSENT:
24	
25	DISSENT:

1	SERVICE LIST FOR: INTELLICALL OPERATOR SERVICES INC. D/B/A ILD AND
2	WIMACTEL, INC. DOCKET NOS. T-02623A-14-0356 AND T-20766A-14-0356
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9	James MacKenzie, President WiMacTel, Inc.
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11	Steven M. Olea
12	Director, Utilities Division Arizona Corporation Commission
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15	Janice M. Alward Chief Counsel, Legal Division
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18	Lyn Farmer
19	Chief Administrative Law Judge, Hearing Division Arizona Corporation Commission
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